

Tipsheet

My UE: A New Interactive List of Claims

Use this interactive view to check the status of open UE claims, contact a Resolutions analyst assigned to a claim, or filter your clients' claims history for additional insights.

Viewing Your Clients' Claims

Click **1** "Claims" in the left navigation or your **2** Client List.

The screenshot displays the 'My UE' dashboard. On the left, a navigation menu includes 'Dashboard', 'Client List', 'UE Documents', 'Manage Clients', 'Client Institution: Client Institution Name Change', 'ProResponse', 'UE Policies', 'Check Client RMPC Status', 'View Claims' (highlighted with a yellow circle and the number 1), 'Download Loss Reports', and 'Client Team'. The main content area is titled 'Client List' and contains a search bar and a table of client information. The table has columns for Institution, Institution Rep, Policy, Product, Renewal, RMPC, Open Claims, and View. A yellow circle with the number 2 points to the 'View' column.

Institution	Institution Rep	Policy	Product	Renewal	RMPC	Open Claims	View
Client Institution 1	Contact Name	XXX-XXX	OGL,ELL	07/01/2021		1	Claims Team
Client Institution 1	Contact Name	XXX-XXX	ELX,GLX	07/01/2021		0	Claims Team
Client Institution 2		XXX-XXX	OGL,ELL,FDL, GLX,PL	07/01/2021	RMPC Complete	21	Claims Team
Client Institution 3	Contact Name	XXX-XXX	EFX,FX,GLF	07/01/2021	Intake Form Submitted	0	Claims Team

NEW! You can download a report of matters reported to UE that weren't established as a claim file. Click **1** "Reported FNOL" to view this report.

Refine the list of claims using these options:

- NEW!** **2 Search:** For a claim number, reporter reference ID, or claimant
- 3 Filter:** By claim details
- 4 Select a view:** Open claims, a six-year history, or all UE claims

View Claims

Your Institution Name

Use this interactive view to check the status of clients' open claims or contact the Resolutions analyst assigned to the matter. You can also see a six-year history or all UE claims using the view selector. Filter by claims details to refine your list. Get more helpful tips in our [guide to viewing claims information](#).

Select the client you're viewing using the left-hand navigation. Change the Client Institution under "Manage Clients."

To download your clients' claims history, use the **Loss Reports** tab. For assistance, email uosupport@ue.org or call (301) 907-4908 and press option 3.

Reported FNOL

Don't see a matter you've reported to UE below? Download your Reported FNOL to view matters that are under review or have been filed as Notice Only. [Reported FNOL](#)

View Claims

Search for a Claim Number, Reporter Reference ID, or Claimant **Search**

Filter By

Claim #	Claimant	Reporter Reference ID	Date of Loss	Status	Product	Litigation Status	Retention	Total Incurred
XXXXXX	Last, First		07/15/2019	Open	ELL	Suit Filed in Federal Court	\$/50000	\$0
XXXXXX	Last, First		10/23/2019	Open	ELL	Suit Filed in Federal Court	\$/50000	\$0
XXXXXX	Last, First		04/01/2021	Open	ELL	Agency Complaint	\$/50000	\$0

Check the Status of a Claim

In the list of claims, click on a claim number to view additional information about that claim, including:

- 1** Contact information for the assigned claim analyst
- NEW!** **2** Claim summary and status
- NEW!** **3** Claim financial information, including the **A** balance of the retention or deductible for the claim
- 4** Related policy information

NEW!

NEW!

Selecting a Client in My UE Digital Tools

Use the left-hand navigation to select the client you're viewing. Change the Client Institution under "Manage Clients."

Forms

- Report a Claim
- Risk Management

My UE

- Dashboard
- Client List
- UE Documents

Manage Clients

Client Institution: Your Client Name

Change

- ProResponse
- UE Policies
- Check Client RMPC Status
- View Claims
- Download Loss Reports
- Client Team

Profile

- My Brokerage Team
- UE Staff
- My Profile
- Sign Out

[Back to Claims](#)

Claims Detail #175742

Your Client Name [Upload Documents](#)

Reporter Reference ID
To update the Reporter Reference ID please contact your claim analyst using the information below.

[Claim Details](#) [Claim Documents](#)

Assigned Claim Analyst **1**

First Last Name
Title
[Email First Last](#)

Claim Summary **2** [Open](#)

Claimant	Date of Loss	Litigation Status
First Last Name	07/17/2019	Suit Filed in Federal Court

Claim Description

Financial Information **3**

Incurred Within Retention/Deductible	Indemnity Reserve	Defense Reserve
\$0.00	\$0.00	\$0.00
Balance of Retention/Deductible A	Indemnity Paid	Defense Paid
\$750,000.00	\$0.00	\$0.00
Total Incurred		
\$0.00		

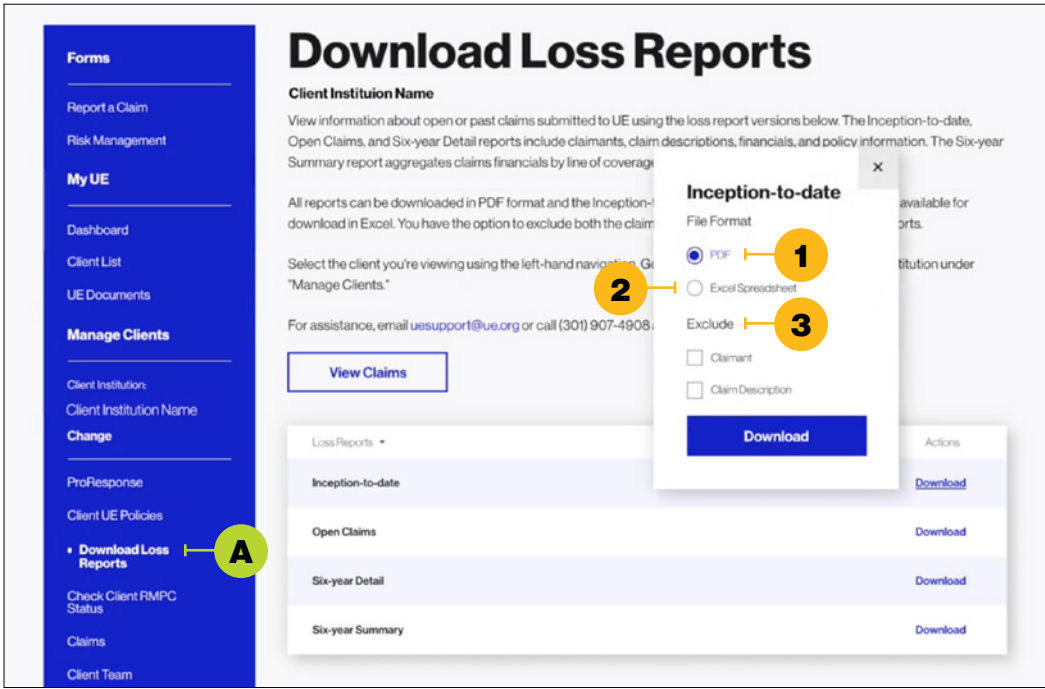
Policy Information **4**

Policy	Effective	Limit
ELL	07/01/2019	\$25,000,000.00
Year	Expiration	Retention/Deductible
2019	07/01/2020	\$750,000.00

Dollar amounts in the total incurred column are amounts incurred after the deductible or self-insured retention has been met.

Download Your Clients' Loss History

Click **A** "Download Loss Reports" in the left navigation.



Loss Reports	Actions
Inception-to-date	Download
Open Claims	Download
Six-year Detail	Download
Six-year Summary	Download

There are four loss reports available for download. These three versions include claimants, claim descriptions, financials, and policy information:

- Inception-to-Date
- Open Claims
- Six-Year Detail

The Six-Year Summary report aggregates claims financials by line of coverage and year.

You can download all reports in: **1** PDF format. The Inception-to-Date and Six-Year Detail reports are also available for download in **2** Excel. You also have the option to **3** exclude the claimant and claim description from the loss reports.

Selecting a Client in My UE Digital Tools

Use the left-hand navigation to select the client you're viewing. Change the Client Institution under "Manage Clients."